

# Student Development Services - *News Flash*

North Carolina Community College System (NCCCS)

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## STUDENT DEVELOPMENT SERVICES TRAINING INITIATIVE

The NCCCS department of Student Development Services began offering a series of monthly webinars and/or Information Highway training sessions in June 2009. The training sessions will be held throughout the 2009/2010 academic year. A Summer/Fall Calendar including topics, dates, and registration deadlines has been attached for your information. Each individual attending the workshops will receive a Certificate of Attendance from the System Office. Individuals interested in attending should register by the required deadlines and contact Wanda White at [whitew@nccommunitycolleges.edu](mailto:whitew@nccommunitycolleges.edu). A registration form has been attached for your convenience.

### July and August Training Sessions

*“What Works In Student Retention”* – July 23, 2009 (Information Highway)  
10:00 am – 11:30 am and 2:00 pm – 3:30 pm

This training session will be led by Carl Forbes, Senior Consultant at ACT, Inc. Mr. Forbes will share the results of a survey conducted by the National Center for Higher Education Management Systems (NCHEMS) and ACT. The session will provide information on action programs that have been implemented to improve student retention. Practices such as academic advising programs, special orientation programs, and early warning systems will be discussed.

*“State Residency Workshop”* – August 4, 2009 (Information Highway)  
10:00 am – 11:30 am and 2:00 pm – 3:30 pm

This session will be led by Mrs. Shanté Martin, General Counsel for the NC Community College System. The session will provide an overview of Tuition Classification Exceptions applicable to the North Carolina Community College System. These exceptions include, but may not be limited to Employer, Armed Services Personnel and their Dependents, Family Relocation, Refugees, Alien, and Special Waiver for High School students.

*"New Guidelines to Collect Race and Ethnicity Information"* – August 5, 2009 (Webinar)  
10:00 am – 11:30 am and 2:00 pm – 3:30 pm

This training session will be led by Van Wilson, Associate Vice President of Student Development Services, NC Community College System. The session will provide an overview of the new guideline requirements and deadlines affecting the collection of race and ethnicity information by colleges. The session will also provide a snap shot of the changes to Datatel (Colleague) and the CFNC Online Admissions Application.

## FINANCIAL AID REPORTS AND APPLICATION DEADLINES

Please see the deadlines below for several financial aid reports and applications. This information should be forwarded to Monty K. Hickman, Associate Director of Financial Aid. If you have questions, please contact Monty at (919) 807-7195 or via email at [hickmanm@nccommunitycolleges.edu](mailto:hickmanm@nccommunitycolleges.edu).

Targeted Assistance Grant	July 1, 2009
Less Than Half Time Grant	July 1, 2009
NC Community College Loan Program	July 15, 2009
GlaxoSmithKline Teacher Preparation Scholarship/Loan	July 20, 2009

## BEST PRACTICES

Information will be distributed in July concerning two separate best practices documents, one for advising and registration and another for the NC Child Care Grant. When the documents are finalized, they will be posted on the NCCCS website under Student Development Personnel [http://www.nccommunitycolleges.edu/Stu\\_Dev\\_Services/StudentDevPersonnel.htm](http://www.nccommunitycolleges.edu/Stu_Dev_Services/StudentDevPersonnel.htm) and on the NC-ACCESS site at <http://nc-access.info/>.

If you have any questions or would like to contribute to the best practices, please contact Karen Yerby at [yerbyk@nccommunitycolleges.edu](mailto:yerbyk@nccommunitycolleges.edu).

## CONTACT INFORMATION

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